

This document clarifies where you can find charging locations on:

- the My Mobiflow platform;
- the Mobiflow app.

My Mobiflow platform

Log in to the My Mobiflow platform (<u>https://my.mobiflow.be/welcome/</u>) with your e-mail address and password. Immediately on the My Mobiflow platform welcome page, you will find a map where you can search for charging locations.



Next to 'Locations', you can type a location of your choice in the search bar, e.g. Ghent. The colour legend indicates the status of the charging point:

Mobiflow



Click on a charging location to see details, e.g. connector type, number of kW, price/kWh, etc.





Mobiflow app

- Download the free Mobiflow app from the <u>Google Play Store</u> or <u>IOS App Store</u> and log in.
- Select Charging' at the bottom.
- Type the desired location in the search bar at the top, e.g. 'Dok Noord'.
- At the top of the map, filters have also appeared, such as *Status, Connection, Speed, Operator, Activation*. By clicking on a filter, you select and set it immediately. You can also swipe the filters themselves from left to right to see several of them.

.11 Orange B 🗢 14:11 🖌 38% 💽	•■ Orange B 🗢 14:12 🕈 37% 💽
Q Dok Noord	Q Dok Noord
RAAT	ZAAT
Status Connector Speed	Speed Operator - Activation
takking de Pauw bok-Noorb	akking de Pauw Dok-Noorb
Pook & Puw	—
BOOK & BUY	Cancel Activation filter Save
Charging Bicycle Bus Tram	Choose how you would like to start your charging session.
•••	Mobile charging No RFID card needed
Menu Home Activity	