



Where can I find **charging locations**?

- In the **Mobiflow app**
- On the **Mobiflow platform**

[User Guide](#)





1

Mobiflow Platform:

Log in to the Mobiflow platform (<https://my.mobiflow.be/welcome/>) using your email address and password. On the welcome page, you will find a map where you can search for charging locations. Next to **Locaties**, you can type a location of your choice in the search bar, e.g., Ghent. The color legend indicates the status of the charging point.

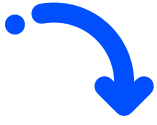
The screenshot shows the Mobiflow platform interface. On the left, there is a navigation menu with 'Charging Points' highlighted. The main area displays a map of Ghent, Belgium, with a search bar containing 'Ghent, Belgium'. The map shows several charging locations marked with green circles, indicating they are available. A legend at the bottom of the map area defines the status colors: Available (green), Reserved (orange), In use (blue), Unknown (grey), and Unavailable (red). On the right side, there is a 'Locations list' panel showing a list of charging points with their addresses and host information.

2

Click on a charging location to see details such as the connector type, power (kW), start cost, kWh cost, hourly cost, etc.

The screenshot shows the Mobiflow platform interface with a detailed view of a charging location. The search bar is set to 'Dok Noord, Dok-Noord, Ghent, Belgium'. The map shows a specific location marked with a green circle. A pop-up window displays the details for this location: 'Socket CP 26', '11 kW', '€0.24' start price, '€0.00' per kWh, and '€0.54' per hour. The opening times are listed as 'Open 24/7' and the operator is 'Mobiflow'. On the right side, the 'Locations list' panel shows a list of charging points, with 'Parking Dok Noord' highlighted.





3

Mobiflow App:

- Download the free Mobiflow app from the Google Play Store or iOS App Store and log in.
- In 'Charging location', select **Search location** or **Nearby locations**.
- Enter the desired location in the search bar at the top, e.g., 'Dok Noord'.
- At the bottom of the map, filters such as *location*, *connector type*, *charging speed*, and *status* will appear. Set the desired filters and click **Apply filter**.



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