NRGkick Registration: NRGkick Smart Cable configuration and registration on the Mobiflow platform

User Guide

Note! At the bottom of this user guide, you will find some useful tips for the optimal use of the NRGkick Smart Cable and the activation of Split Billing. Read these tips for a smooth installation and hassle-free use.

What's in the bag?

- [x] NRGkick Smart Cable
- [x] Schuko plug (max. 3 kW)
- [x] Red industrial plug (max. 22 kW)
- [x] User Guide
- [x] Mobiflow charging card (possibly received separately, e.g., from your employer)

Installation in 5 steps

1 Activate the cable

Plug the cable into a **220V socket** using the **schuko adapter**. A **sound signal** confirms startup.

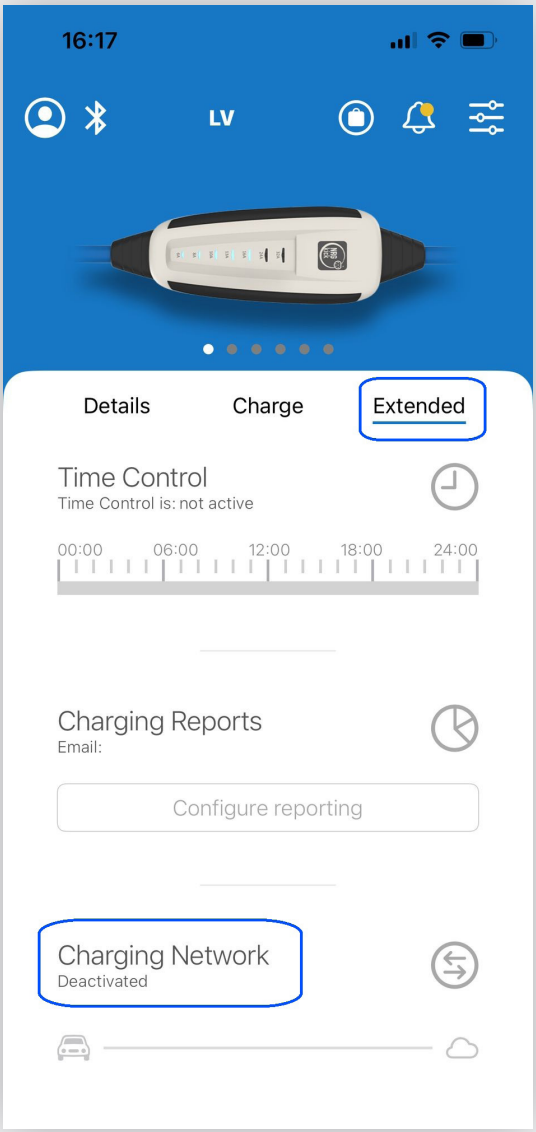
2 Download the NRGkick app

Download the NRGkick app (NOT: NRGkick Classic) from the App Store or Google Play Store, enable **Bluetooth**, and **connect to the cable**. Open the **app** and enter the **access code** (found on the **back** of the **device**).
Using Android? Make sure your location settings are enabled.

3 Connect the cable to Mobiflow

Click here to first create an NRGkick cloud account and link it to the cable.

Open the app, go to the '**Extended**' tab, and select '**Charging Network**'.

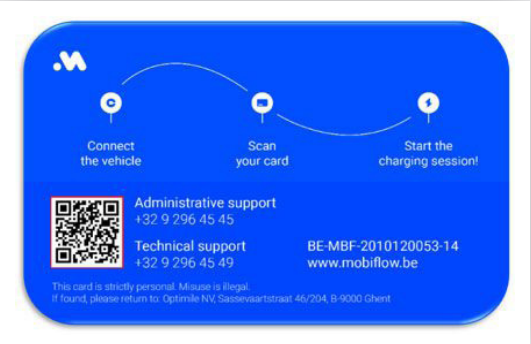


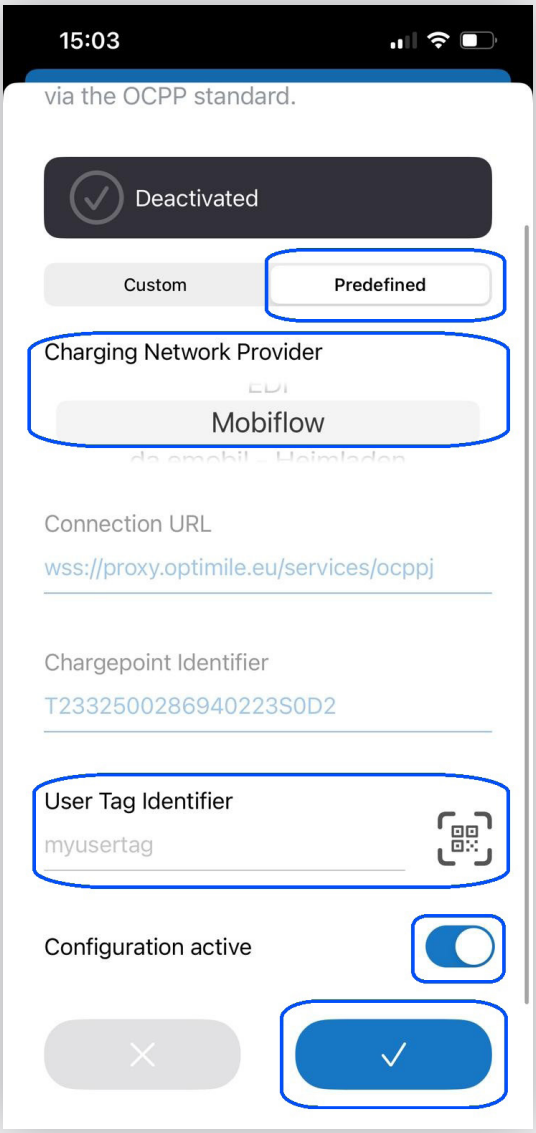
4 Set up the charging network

Select '**Mobiflow**' as the provider using the toggle switch under the '**Predefined**' tab.

Scan the QR code from your Mobiflow charging card and click the QR code icon. A code will automatically be entered in the '**User Tag Identifier'** field.

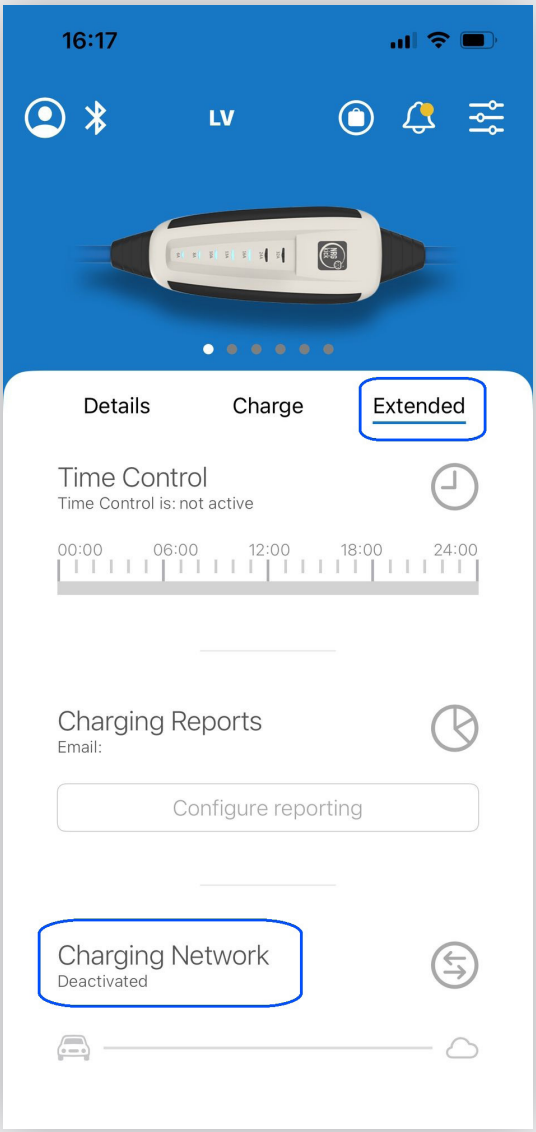
Enable '**Configuration active**' and confirm.





5 Check the connection

In the '**Extended**' tab, after a few minutes, '**Charging Network Connected'** will appear with a blue checkmark.



Useful tips for using the NRGkick Smart Cable

- First, unplug the car and wait 1 minute before removing the plug.
- When unplugged, the cable will temporarily appear as ‘connection lost’ on the platform. After plugging it back in, it may take a few minutes for the cable to reappear.

Activating split billing

You will receive an email from info@mobiflow.be with an activation link and code (see below). Follow the instructions in the email.

Don’t have a Mobiflow account yet?

- Register on the Mobiflow platform using the registration link in the email, but make sure you are logged out of the platform with your professional email address/account.

Already have a Mobiflow account?

- Log in to the Mobiflow platform with your private account credentials.
- Add the split billing code via ***Charging Points > Locations***. Select the serial number (starting with ‘T’) in the **Split Billing menu** once the device is added. Then, click on the device **Split Billing tab** and add the code.

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Beste werknemer,

Je werkgever nodigt je uit om split billing te activeren op je laadstation. Split billing stelt je werkgever in staat om je te vergoeden voor het opladen van je elektrische auto thuis, met behulp van de laadpas die je van je werkgever hebt ontvangen.

Wat moet je hiervoor doen? Registreer je of meld je aan op het Mobiflow platform met onderstaande gegevens:
• Gebruikersnaam: je privé-e-mailadres waarop je deze e-mail ontving.
• Split billing code: HMWRGB3HGB5KQ62Z. Opgelet, deze code is hoofdlettergevoelig.

Welke gegevens heb je nog nodig alvorens je je kan registreren?
• Het serienummer van je laadstation (Charge box ID)
• Je laadpasnummer
• Je bankrekeningnummer

Indien je laadstation reeds geregistreerd is op het Mobiflow platform, gelieve je split billing code in te geven om split billing te activeren. Klik hier voor een korte handleiding.
Indien je je laadstation nog niet geregistreerd hebt op het Mobiflow platform, kan je deze link volgen om te registreren: https://example.com/registration-link. Klik hier voor een korte handleiding.

Heb je nog vragen of wens je meer informatie? Klik hier voor een algemene FAQ over split billing.

Nog een fijne dag!
Mobiflow

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