

Quick Start Guide

What you need for installation:

-  This Quick Start Guide
-  1 Mobiflow SIM card
-  1 Mobiflow charging card

} You'll need these on the day of installation. You can order these in the Mobiflow installers hub.



Step 1: Introduction



In this Mobiflow installers hub, you'll find everything you need to effortlessly install charging points and deliver a seamless experience for your end customers.

Step 2: Learning module



This learning module contains all the essential information you need to successfully install your charging device. Upon completing the module, you will receive your personal login credentials for our QA platform, which are required for the installation process.

The module includes the following key resources:

- QA platform manual
- Hardware manuals
- OCPP setup parameters

Additionally, Mobiflow charging cards and SIM cards can be conveniently ordered directly from the home screen of the Mobiflow installers hub

Before installation

Step 1

Step 2

During/after installation

Step 3

Step 4

Step 5

Step 3: On the day of installation



- Install the charging point hardware.
- Insert the Mobiflow SIM card into the base station. If a SIM connection is not possible, connect the base station via LAN or WiFi.
- Configure the charging point with the Mobiflow server using the following proxy URL: **wss://proxy.optimile.eu/services/ocppj**.
- When using the Mobiflow SIM card, set the APN to "**optimile**" and leave the password field blank. For hardware support, contact your hardware manufacturer, wholesaler, or refer to our learning module, 'Hardware manuals'
- Log in to the QA platform (<https://qa.optimile.eu/maintenance/setup/>) using your personal credentials, and follow the steps outlined in the manual.
- Provide the top-up card to the customer.
- Complete the installation and explain to the customer how to recharge their vehicle. Show them where to find the charging point's serial number, as they will need it in the future.

Step 4: Customer registration



After completing the installation, the next step is to register the customer on our platform.

This can be done easily under the 'My Clients' tab by selecting 'Create Client.'

Simply fill out the customer's details and click 'Submit' to complete the process..

Step 5: Finish



Your role as an installer is now complete!

The customer will receive an email with further details and instructions to finalize their Mobiflow account.

You can also track the customer's progress in the "My Clients" tab