



# Enabling EV growth at BDO with a flexible charging platform

As professional services firms accelerate their shift to electric mobility, EV charging quickly becomes a day-to-day operational concern. With hundreds of electric vehicles and multiple office locations, BDO Belgium required a solution that combined control, transparency and flexibility. By partnering with Mobiflow, BDO found a reliable platform and a responsive partner capable of supporting its growing and evolving EV charging ecosystem.

BDO Belgium is one of the largest audit and consultancy firms in the country and part of the global BDO network, the fifth-largest professional services network worldwide. The organization is known for its pragmatic approach, strong local presence, and commitment to sustainability.

BDO started electrifying its company car fleet in 2022 and made a bold decision early on: all new company cars would be electric. What began as a sustainability initiative quickly became a large-scale operational reality. Today, BDO manages more than 600 electric vehicles. As the fleet grew, managing charging across sites became a core operational task.

## The challenge: control and clarity in a rapidly growing EV environment

As BDO's EV fleet expanded, so did the complexity of its charging landscape. BDO operates dozens of charging stations across multiple offices, including locations where the company is not the building owner. That required a setup that was easy to manage, transparent, and consistent.

An earlier charging solution did not fully match BDO's operational requirements. While the technology itself functioned, it proved difficult to consistently apply specific tariff settings and charging rules as intended. As **Christophe Charbel**, Supervisor Local Office & Facilities Brussels & Wallonia, explains, the main concern was less about the technology and more about ensuring clarity, reliability, and trust in daily operations.

BDO therefore went looking for a charging partner that could do exactly what was agreed:

- apply the correct tariffs consistently
- support BDO's way of working
- provide clear insight into charging activity across offices

Just as important was responsiveness: having a partner that could be reached easily and would act quickly when questions or issues arose. The goal was not to add more features, but to make sure charging "just worked," day after day, without creating extra administrative workload.



# The solution: Mobiflow's flexible and transparent charging platform

From the first conversations, Mobiflow focused on BDO's specific requirements and translated them into practical charging flows. After two focused meetings, Mobiflow quickly moved into implementation across BDO's existing and new charging stations.

Mobiflow enabled BDO to:

- enforce its own tariffs exactly as defined
- whitelist external charging cards
- avoid unwanted surcharges

"What Mobiflow showed us on paper was exactly what we got in reality," says Christophe Charbel. "Our flows were very transparent and concrete, and it was very easy to adapt the platform to the way we work."

In addition, the platform provides clear operational insight, allowing BDO to:

- monitor charging activity per location
- identify irregular usage patterns
- better understand energy consumption over time



Mobiflow delivers on its promises. What was shown on paper was exactly what we got in reality.



**Christophe Charbel**  
Supervisor Local Office & Facilities  
Brussels & Wallonia  
BDO Belgium



## The results: peace of mind, time savings and room to grow

Today, Mobiflow supports BDO in managing EV charging across office locations from a single platform.

For BDO, this results in:

- correct tariffs applied automatically
- predictable billing without surprises
- fewer employee questions or complaints
- less time spent on manual checks and corrections

"It's mainly about time saving and a question of trust," says Christophe Charbel.

"We know everything is correct—tariffs, charging sessions, and data. That allows us to focus on other priorities."

Beyond the platform itself, BDO values Mobiflow's service and responsiveness. Questions are handled quickly, and support is easy to reach when needed — an important factor in daily operations.

"We are very satisfied with the service and the reactivity of Mobiflow," says Christophe Charbel. "Even when things are not straightforward, solutions are found."



Mobiflow enables time saving and offers a solution we can trust.



**Christophe Charbel**,  
Supervisor Local Office & Facilities  
Brussels & Wallonia  
BDO Belgium



## Looking ahead: energy optimization and smarter mobility

With EV charging operations in place, BDO is already looking ahead to the next phase, which potentially includes energy optimization, solar integration, and smarter tariff and parking management.

Mobiflow's modular platform provides a flexible foundation to support these future steps as BDO's mobility strategy continues to evolve.

**Mobiflow for your fleet?**  
Contact [sales@mobiflow.be](mailto:sales@mobiflow.be)